

# Terms of Service and Refund Policy for the Book “Permission to Walk in Peace”

Please read the following terms carefully before purchasing.

## Terms of Service

### 1. Agreement to Terms

By purchasing the book “Permission to Walk in Peace,” you agree to abide by the terms and conditions outlined in this document. If you do not agree, please refrain from making a purchase.

### 2. Usage Rights

The purchase of the book grants you personal, non-commercial use of the content. Unauthorized reproduction, distribution, or modification of the material is prohibited.

### 3. Shipping and Delivery

For physical copies, your purchase will be shipped to the address provided at checkout. Delivery times may vary based on location.

### 4. Payment Terms

Payment for the book must be completed in full at the time of purchase. Accepted payment methods include credit/debit cards, online payment platforms, or other methods specified at checkout.

### 5. Limitation of Liability

The publisher and author are not liable for any damages arising from the use or misuse of the book, whether physical or digital. Content provided is for informational purposes and does not constitute professional advice.

# Refund Policy

## 1. Eligibility for Refunds

Refunds for the book “Permission to Walk in Peace” are available under the following conditions:

- For physical copies: If the book is damaged upon arrival or if the wrong item is delivered, you must contact customer service within 14 days of receiving the product. +1.408.209.2142

## 2. Refund Process

To request a refund, please email our customer service team with proof of purchase and a detailed description of the issue. Refunds will be processed within 7–10 business days after approval. Customer Support Email: [sunny@veteranscourage.org](mailto:sunny@veteranscourage.org)

## 3. Non-Refundable Purchases

- Refunds will not be issued for:
- Change of mind after purchase
- Loss of access due to personal circumstances
- Normal wear and tear of physical copies

## 4. Exchange Policy

In cases where refunds are not applicable, exchanges may be offered for damaged or incorrect physical copies. Exchanges are subject to stock availability.

# Contact Information

For any inquiries regarding terms of service or refund policy, please reach out to our customer support team via the contact details provided during the purchase process.

By purchasing “Permission to Walk in Peace,” you acknowledge and agree to the terms and refund policy outlined above.

Contact Phone Number: +1.408.209.2142

Contact Email Address: [sunny@veteranscourage.org](mailto:sunny@veteranscourage.org)